

## **Taste Bologna - Terms and Conditions of Use Agreement**

### **TRAVELER'S RESPONSIBILITY:**

The travelers assume complete and full responsibility for themselves during the length of the proposed tour. Guests agree to arrival on time, in good pscho-physical condition, and to show respect for the guide and other guests and the venues we visit. We are in Italy:

Occasionally things may vary, due to the fact that most of our venues are small businesses operated by locals who work hard but occasionally need time off. Sometimes routes will be effected by shop owners/occasional technical problems. In such cases we will do our absolute best to serve something of equal or higher deliciousness.

### **CANCELLATION POLICY**

#### **Order Cancellation and Refunds**

Once your Order has been accepted by Us, it cannot be cancelled, and no refunds will be provided for any purchased Tickets, regardless of your attendance status for the Tour. The cancellation rights specified in the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 do not apply to Ticket sales.

#### **Tour Cancellation or Rescheduling**

In the event that We cancel or reschedule the Tour, you will be eligible for a refund of the Ticket Price.

#### **Tour Notifications and Contact Details**

While We are committed to notifying you about Tour cancellations or rescheduling, you acknowledge your responsibility to ensure accurate contact details on your end. We will not be held accountable for any losses arising from inaccurate contact information, such as email addresses or mobile numbers.

#### **Ticket Transferability**

All Tickets are non-transferable and must be used by the original purchaser.

## **UNSATISFIED WITH YOUR EXPERIENCE?**

We do not want anyone who joins us to leave unsatisfied and we welcome your comments and suggestions and will make fair compensation if you are unsatisfied and alert us in person, by phone or by email. Please contact us directly before making any comments on websites/Tripadvisor. We strive to please our guests.

## **HEALTH AND SAFETY:**

Any guest with food allergies or intollerances is responsible for communicating this information in advance to TASTE BOLOGNA so we can best prepare your tastings. TASTE BOLOGNA takes every precaution to order said tastings through our venues. However, TASTE BOLOGNA cannot be held liable for indiscrepancies made by the venues we visit for tastings.

Any guest with mortal food allergies is asked to carry proper medication with them. By reserving with TASTE BOLOGNA, the guest agrees to carry proper medication at all times while in the company of TASTE BOLOGNA. By reserving, guest agrees that TASTE BOLOGNA cannot be held liable for indiscrepancies made by the venues we visit for tastings.

## **OUR RESPONSIBILITY:**

Responsibilities and Tour Conditions for TASTE BOLOGNA, also referred to as “the Operator”. Any person reserving or purchasing any TASTE BOLOGNA tour accepts the condition that the Operator reserves to itself the exclusive right to change or cancel itineraries and other tour components if necessary, when necessary. Should this happen, TASTE BOLOGNA will make every effort to offer alternate dates and/or programs. Times listed on itineraries are as accurate as possible but subject to change due to traffic, weather, mechanical and any other conditions beyond the Operator's control that prevent TASTE BOLOGNA from operating as scheduled. TASTE BOLOGNA expressly disclaims any liability

for any damages that may be incurred for any changes, cancellations, or delays in any itinerary.

## **OUR LIABILITY:**

TASTE BOLOGNA provides a service to travellers. Our service is a liaison between said travellers and local merchants, restaurants and other venues.

TASTE BOLOGNA , therefore, shall not be responsible for breach of contract or any intentional or careless actions or omissions on part of such suppliers, which result in any loss, damage, delay, or injury to you or your travel companions or group members.

Unless the term "guaranteed" is specifically stated in writing on your ticket, invoice, or reservation itinerary, the TASTE BOLOGNA does not guarantee any of such suppliers' scheduling, behavior or handling of personal effects.

TASTE BOLOGNA shall not be responsible for any injuries, damages, or losses caused to any traveler in connection with terrorist activities, social, or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, climatic conditions, criminal acts or abnormal conditions or developments, or any other actions, omissions, or conditions outside the

control of TASTE BOLOGNA .

### **DAMAGES AND PERSONAL BEHAVIOR OF GUESTS:**

Travelers are responsible for themselves and are expected not to break or damage anything belonging to the venues visited on the tour. Anything broken by a guest due to negligence will require payment or replacement by said guest.

### **TRAVEL INSURANCE:**

TASTE BOLOGNA strongly recommends that you purchase travel insurance. Consult your travel agent or other travel broker for such insurance. TASTE BOLOGNA does not offer, sell, nor resell travel insurance at this time.

### **PRIVACY POLICY**

TASTE BOLOGNA collects, uses and protects the personal information you provide to us on our website, and in email correspondence. TASTE BOLOGNA will only collect and use your personal information for purposes of booking tours that you have expressly requested. In order to purchase our products or services, it is necessary for you to disclose personal

information, including but not limited to your name, email address, phone number (optional), and credit card details in order to process orders and provide customer service. We cannot confirm your booking if you do not furnish the requested information when buying one of our tours or services. In some instances we may also ask for personal demographic data such as your country of residence, gender, age, travel habits, etc.

### **HOW TASTE BOLOGNA USES YOUR PERSONAL DATA:**

- To provide the information you request about our services
- To fulfill your bookings
- To confirm your purchases
- To ensure you are correctly billed
- To send you follow-up questionnaires and gift vouchers Unless you

expressly authorize us to do so, we do not share your personal information with third-party organizations that are not involved in fulfilling the purchases you have made from TASTE BOLOGNA. We do not collect personally identifiable information through the Site unless that information is provided by you during registration for various features on the Site. Information required to participate in such features may vary but will typically include your first and last name; address including city, state, zip code and country; daytime and evening phone numbers; and e-mail address. Like most websites, the Site also collects information automatically and through the use of electronic tools that may be transparent to our visitors. For example, we may log the name of your Internet Service Provider or use “cookie” technology. In certain cases, you can choose not to provide us with information, for example by setting your browser to refuse to accept cookies, but doing so may limit your ability to access certain portions of the Site. What we do with the information we collect. We will use your information only as permitted by law. Information that does not personally identify you (“Aggregated Information”) may be used in various ways. For example, we may combine information about your usage patterns with similar information obtained from other users to learn which Site pages are visited most or what features of the Site are most attractive. Aggregated Information may be shared with our advertisers and business partners, but cannot be used to contact you individually.

As we continue to develop our business and grow, we may sell, buy, merge or partner with other companies or businesses. In such transactions, user information may be among the transferred assets. We may also disclose your information in response to a court order, at other times when we believe we are reasonably required to do so by law, in connection with the collection of amounts you may owe to us, and/or whenever we deem it appropriate or necessary to give such information to law enforcement authorities. Please note we may not provide you with notice prior to disclosure in such cases.

Affiliated sites, linked sites and advertisements. The Site expects its partners, advertisers and third-party affiliates to respect the privacy of our users. However, third parties, including our partners, advertisers, affiliates and other content providers accessible through the Site, may have their own privacy and data collection policies and practices. For example, during your visit to

the Site you may link to, or view as part of a frame on the Site, certain content that is actually created or hosted by a third party. Also, through the Site you may be introduced to, or be able to access, information, web sites, advertisements, features, contests or sweepstakes offered by other parties. The Site is not responsible for the actions or policies of such third parties. You should check the applicable privacy policies of those third parties when providing information on a feature or page operated by a third party.

TASTE BOLOGNA uses cookies to analyze the traffic patterns of users who visit our site, so as to improve the usability. TASTE BOLOGNA also uses third-party services that in turn use cookies. Here is the list of such services and the link to the individual privacy policies:

- [Google Analytics](#) is a web analytics service provided by Google Inc.
  - [Google Maps](#) is a service that allows searching and viewing of maps provided by Google Inc
  - [Youtube](#) is a web platform that enables sharing and network viewing video
  - [Twitter](#) is a social network
  - [Facebook](#) is a social network
  - [Google+](#) is a social network provided by Google Inc.
  - [Pinterest](#) is a social network
- Where to find information about how to disable or manage cookies in different browsers:
- [Google Chrome](#)
  - [Mozilla Firefox](#)
  - [Apple Safari](#)

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● [Microsoft Windows Explorer](#) By disabling cookies, however, the operation of this site may be broken. Closing the banner

on this page or by clicking on a link you consent to the use of cookies.

This cookie policy was last updated on June 1st, 2015. Any updates will always be on this link.

Children. The Site does not knowingly collect or solicit personally identifiable information from or about children under the age of 13, except as permitted by law. If we discover we have received any information from a child under the age of 13 in violation of this Privacy Policy, we will delete that information immediately. If you believe the Site has any information from or about anyone under the age of 13, please contact us at the address in Section 6 listed below. Further,

- The only personal information that the Site will ever collect from children under 13 is email addresses. Children will never be asked to provide names, addresses, hobbies or any other information that would enable anyone to identify a particular child; • Email addresses will be provided directly by the children and will be used only for future emails containing information about the Site and its products
- The Site will not disclose information collected from children to any third parties; • Parents of children have the option to consent to the collection and use of their child's information without consenting to the disclosure of the information to third parties; • The Site may not, and will not, require a child to disclose more information that is reasonably necessary to participate in an activity as a condition of participation; • Children are encouraged to tell their parents about any information that they have provided to this Site or any other site; and • Parents of children can review their child's personal information, ask to have it deleted and refuse to allow any further collection or use of the child's information. Should a parent elect this option, that parent can contact the Site at the address listed in Section 6 below.

Changes to this policy. This Privacy Policy may be changed at any time. Please check this page periodically for changes. Your continued use of the Site following the posting of changes to these terms will mean you accept those changes. Information collected prior to the time any change is posted will be used according to the rules and laws that applied at the time the information was collected.

We can be reached by contacting: Taste Bologna

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[info@tastebologna.net](mailto:info@tastebologna.net)

(+39)348 9346282

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